

W-02181A-15-0216

ORIGINAL

ARIZONA CORPORATION COMMI



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UTILITY COMPLAINT FORM

Investigator: Carmen Madrid

Phone: (

Fax:

Priority: Respond Within Five Days

Opinion      No. 2015 - 123273

Date: 7/13/2015

Complaint Description:      08A Rate Case Items - Opposed  
N/A Not Applicable

First:

Last:

Complaint By:      Eilene

Pace

Account Name:      Eilene Pace

Home: (000) 000-0000

Street:      n/a

Work: (000) 000-0000

City:      Sedona

CBR:

State:      AZ      Zip: 86351

is:

Utility Company:      Pine Valley Water Company

Division:      Water

Contact Name:

Contact Phone:

Nature of Complaint:

\*\*\*\*\*OPPOSED TO RATE INCREASE\*\*\*\*\*

Eilene Pace

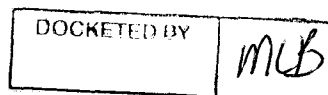
Pine Valley  
Sedona, Az. 86351.

July 8th, 2015

Commission's Consumer Services Section  
1200 West Washington Street  
Phoenix, Az.

Arizona Corporation Commission  
DOCKETED

JUL 15 2015



RECEIVED  
AZ CORP COMMISSION  
DOCKET CONTROL  
2015 JUL 15 PM 10 17

Dear Sir:

Please see the attached copy of a request for an increase to the Pine Valley Water Co.

I would like to say, that I am opposed to this increase. They are asking to double the BASE CHARGE FROM \$18.65 TO \$37.50. In the winter when I am using far less water I will be asked to pay at least \$30.00 more per month. This will create a hardship for me. I live on a fixed income and that much of an increase will be too much for me to pay.

The last time Pine Valley Water Co. got an increase, they went out and bought a large van to read the meters. This is a small community and an electric golf cart would have been better. The van was so they can cart the kids around. As for the people working there. The bookkeeper is his wife and is never in the office. How much is she getting paid? Pete Mandeville died many years ago, is he still receiving a pay check. Judy Mandeville also does nothing for the company and is she receiving a pay check?

# ARIZONA CORPORATION COMMISSION

## UTILITY COMPLAINT FORM

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The other reason I would not like to pay these people a high increase is because when my neighbor was having work done and they had to shut "our" water off no one informed me. As a result my re-circulator burned out.

Thank you,

Eilene Pace  
\*End of Complaint\*

### Utilities' Response:

### Investigator's Comments and Disposition:

7/13/15 Opinion noted and filed in Docket No. W-02181A-15-0216. closed  
\*End of Comments\*

Date Completed: 7/14/2015

Opinion No. 2015 - 123273

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